# Scenario #1: Bug 1 – Incorrect Service charge upon checkout

## Scenario Description

* When a guest of the hotel decides to check out, any services they requested during their stay are listed on the invoice but the charges are incorrectly displayed as $0.00

## Test Scripts

The following scripts will cover this scenario:

* 1. Bug 1 – All service charges are reported as $0.00 when checking out

## Use Case

* Hotel Check Out

## Test Components/Requirements

This test scenario covers the following high-level test requirements (see scripts below for specific requirements covered by each test script):

* Make sure that the correct service charges are displayed during the checkout process

## User Groups

* Guest

## Script 1: Bug 1 - All service charges are reported as $0.00 when checking out

### Script Description

* A guest tries to checkout of their room but during the check out process service charges are incorrectly billed as $0.00

### Testing Requirements

This test script covers the following specific testing requirements:

* The guest has booked a room correctly and registered valid credit card details
* The guest has checked into that room
* The guest has charged a service to their room during their stay
* The guest is incorrectly charged $0.00 for that service during the check out process

### Setup

* User has run the main method
* Guest ‘Benn’ of address ‘Sydney’ and with phone number ‘2’ must be registered with the hotel
* The guest has registered their credit card details, which are card type: VISA, card number: 4, and CCV: 3
* Guest should be checked in to room 101 which is a SINGLE room
* Guest has charged a service to their room at a cost of $5
* The user has selected ‘check out’ from the main menu

### Teardown

* The guest should be checked out of their room but incorrectly charged $0.00 for their sevice charges during their stay

### Script Steps

| **Step #** | **Test Action** | **Expected Results** | **Pass/ Fail** |
| --- | --- | --- | --- |
| 1 |  | Prompt to enter room number | P |
| 2 | Enter room number: 101 | Display charges for room 101 invoice | F |
| 3 |  | Prompt to accept charges | P |
| 4 | Accept charges (Y/N): Y | Display charges accepted message | P |
| 5 |  | Prompt for credit card type selection | P |
| 6 | Enter credit card type selection: V | Prompt for credit card number | P |
| 7 | Enter credit card number: 4 | Prompt for CCV | P |
| 8 | Enter CCV: 3 | Display credit card debited message | F |
| 9 |  | Prompt to hit Enter to continue | P |
| 10 | Hit <enter> to continue: Enter | Display checking out completed message | P |

### Test Data

|  |  |
| --- | --- |
| Field | Data |
| Enter room number | 101 |
| Accept charges | Y |
| Enter credit card type selection | V |
| Enter credit card number | 4 |
| Enter CCV | 3 |
| Hit <enter> to continue | Enter |

### Test Execution

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Date/Time | Tester | Test ID | Test Phase | Status |
| 9/10/18 2:35 am | Benn Curby | bcurby | System Cycle 1 | Failed |